

Welcome to UnitedHealthcare.

We are excited to have been chosen to provide your medical, prescription drug, dental and vision benefits starting August 1, 2007. We are assembling a team of benefit professionals that will be dedicated to serving you, and many of them now are in place and ready to answer your benefit questions.

The information in this folder introduces you to your new benefit plan and to the services you receive as a UnitedHealthcare member. On August 1, after your enrollment, you will be able to go to your member Web site, **myuhc.com**®, and see the enclosed summary of your benefit plan. You also will be able to see your claims information, benefit management tools, wellness programs and other member resources.

Please read through these materials and share them with covered family members. There also are some important steps that you need to take now:

- You will have access to one of the largest national networks, with more than 520,000 doctors and 4,700 hospitals. You can go to **myuhc.com** now and find out if your current physicians or dentists participate in our network.
- If a current physician or dentist does not participate, you can nominate him or her by completing a **Provider Nomination Form**. The form is enclosed and once completed, should be faxed or mailed to the address listed on the form. You will hear from us about our success once we contact your doctor.
- Complete a **Transition of Care Form** for any physician not in our network that you have seen in the last 12 months and is providing or may provide ongoing care. This form may allow you to receive care during August, September, and October from this physician with services covered at the higher network benefit level.

For certain conditions, such as chemotherapy or radiation treatment, or if you are in your last trimester of pregnancy, you may be eligible for coverage at the higher benefit level for a longer time period or until the treatment is concluded. The form is included in this folder, and if you desire to receive ongoing care from this non-network physician, should be completed and returned to the address indicated on the form.

- For ongoing mental health or substance abuse treatment, the Transition of Care Form is not used. After August 1, 2007, contact us at 800-996-0592 to discuss your eligibility for Transition of Care.

All of these steps allow time for your physicians to be enrolled in our network or for you to have time to find new network physicians that meet your needs. It is important to remember that **transition care is not available if you do not register your physicians. Registration must be done between now and August 31, 2007.**

If you have any questions about the information in this packet, place a toll-free call to your new Member Services Department:

- Before August 1, 2007, call a special transition team at 866-873-3903.
- Starting August 1, 2007, call the new team members dedicated to you at 800-996-0592.

Attached is some additional information about the different Web sites available to you, types of information you can access now and new features available August 1, 2007.

MEDCO, the pharmacy network used by the ULLICO plan previously, also is our pharmacy network. There are three different pharmacy plan summaries, so make sure you are looking at the appropriate plan summary for you. The pharmacy plan summaries included in your folder are:

- **AFL-CIO Newspaper Guild/CWA Actives Only:** This pharmacy program summary is for those AFL-CIO employees that are covered by the Newspaper Guild/CWA bargaining contract.
- **Actives:** This pharmacy program summary is for all other active employees covered by the Plan.
- **Retirees:** This pharmacy program summary is for all retirees covered by the Plan.

When the enrollment process concludes, we will send you a new member ID card that can be used for our medical and pharmacy networks. You also will have a separate ID card for the dental network, but none will be needed for the vision network.

Again, welcome to UnitedHealthcare. We look forward to serving you and supporting your path for a healthy future.

Sincerely,

UnitedHealthcare

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